National Healthcare Language Program

Communication Strategies for Patient Interactions

Are you an international medical graduate (IMG) or international pharmacy graduate (IPG)?

In this free 8-week OSCE communication prep course you will:

- Learn effective strategies for communicating with patients in Canada
- Practice and improve your communications competencies to help pass the Observed Structured Clinical Examination (OSCE) for licensure
- Connect and practice with other IMGs and IPGs seeking licensure in Canada
- Improve your chances of gaining and retaining employment in your field
- Take part in a communication practice session with simulated patients

Classes are online; course content and assignments are all online.



Dates:	Oct 6 – Dec 4	T/Th 9:15 – 10:45 pm
	Nov 9 – Jan 15	M/W 4:00 – 5:30 pm
	Dec 7 – Feb 19	M/W 8:00 – 9:30 pm
	Jan 12 – Mar 12	T/Th 9:15 – 10:45 pm

- **Language Requirement:** Canadian Language Benchmark of 6 (CLB 6)
- **Eligibility:** Permanent Residents (PRs), MOME23, AIP and RCIP participants and Protected Persons under section 95 of IRPR

For more information, please contact: **healthcarelanguage@isans.ca**

CCIS · CCI Ottawa · World Skills Employment Centre d'emploi Compétences mondiales · LCC ISS Language & Career College of BC

Immigration, Refugees and Citizenship Canada · Immigration, Réfugiés et Citoyenneté Canada

isans Immigrant Services Association of Nova Scotia

National Healthcare Language Program

Communication Strategies for Patient Interactions

International Pharmacy Graduate Cohort

In this free 8-week OSCE communication competencies prep course you will:

- Improve your communications skills for the OSCE
- Connect and practice with other IPGs seeking licensure in Canada
- Learn effective strategies for communicating with patients in Canada
- Take part in a communication practice session with simulated patients
- Improve your chances of gaining and retaining employment in your field

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Dates: November 30 – February 5

Mondays & Wednesdays

5:00–6:30 pm

Language Requirement: Canadian Language Benchmark of 6 (CLB 6)

Eligibility: Permanent Residents (PRs), MOME23, AIP and RCIP participants and Protected Persons under section 95 of IRPR

For more information,

- please see our **National Healthcare Language Program** website
- or email us at **healthcarelanguage@isans.ca**

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Immigration, Refugees and Citizenship Canada · Immigration, Réfugiés et Citoyenneté Canada

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