

The community pharmacy as a health hub

May 27, 2021 | 1:00 - 2:30 PM ET



Association des

Housekeeping

- All attendees are on mute, by default
- Use the Q&A box to submit any questions for technical support or for our speakers
- This is not an accredited session (no CEUs or Statements)
- This session will be recorded and a video of the session will be made available at http://www.pharmacists.ca/webinars along with any other session resources
- When the webinar is over, don't close the window right away:
 - An evaluation survey will pop up on your screen. Please complete this to provide us with some feedback





Our Featured Speakers

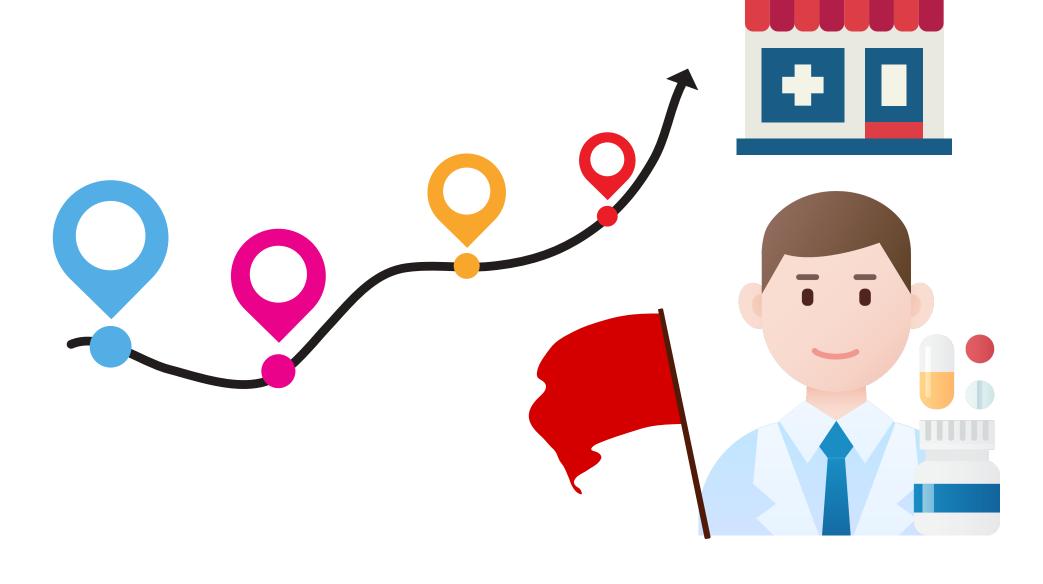
- Stephanie Burden RPh, BScPharm, PharmD (candidate)
 Pharmacist & Owner, Complete Care Pharmasave (NL)
- Caitlin McGrath BSP, RPh Store
 Operator, Tellier Pharmacy Rubicon
 Pharmacies (AB)
- Taranom Movahedi, BSc, PharmD, RPh Clinical Pharmacist, Whole Health Pharmacy (ON)

Pharmacy as a HEALTHCARE HUB



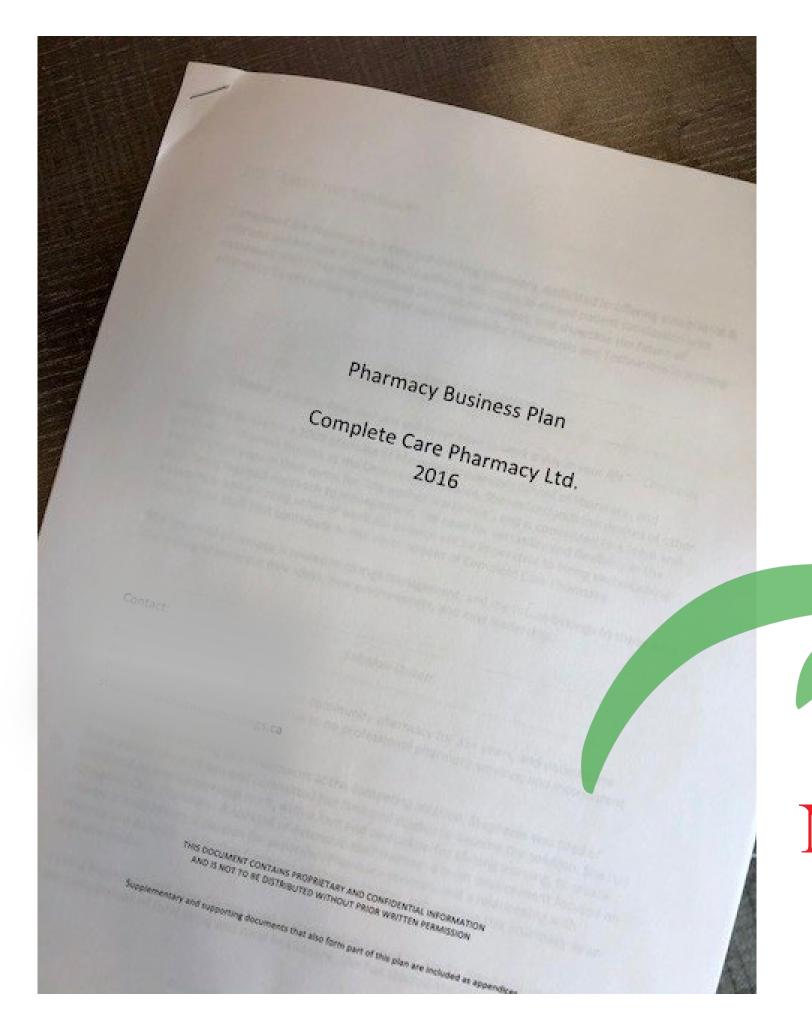
Welcome to your Pharmacy Practice!











HEALTHCARE HUB

Nursing



Patient Navigator



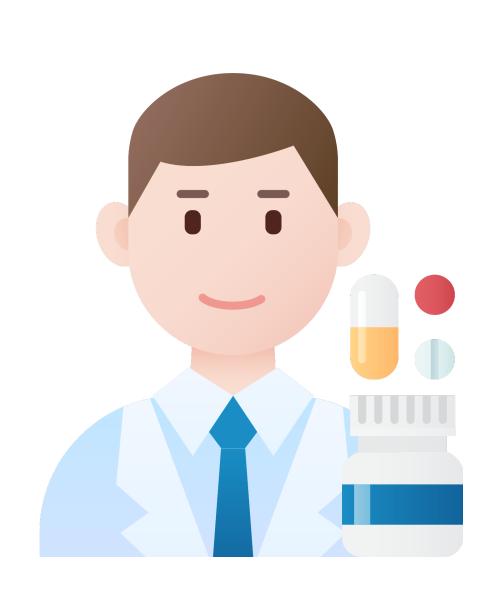
Patients

Physicians













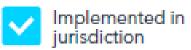
We connect patients to services through conversations

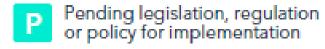






PHARMACISTS' SCOPE OF PRACTICE IN CANADA







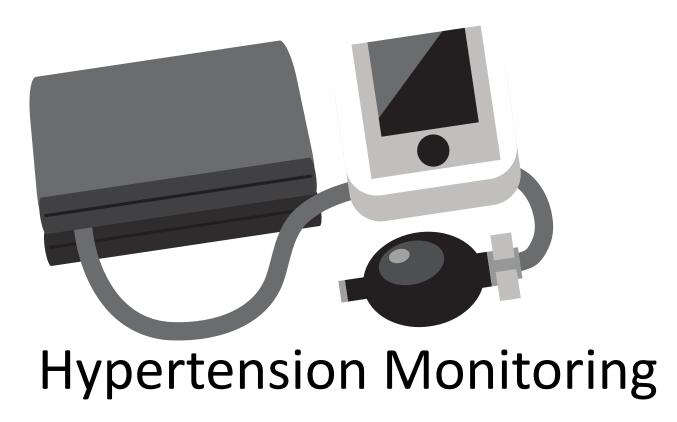


		ВС	AB	SK	МВ	ON	QC	NB	NS	PEI	NL	YT	NWT	NU
Prescriptive Authority (Schedule 1 Drugs) ¹	Independently, for any Schedule 1 drug	X	✓ 5	X	X	X	X	X	X	X	X	X	X	X
	In a collaborative practice setting/agreement	X	✓ 5	✓ 5	✓ 5	X	X	~	~	X	X	X	X	X
Initiate ²	For minor ailments/conditions	X	~	~	✓ 5	Р	~	~	~	✓ 5	~	X	X	X
	For smoking/tobacco cessation	X	~	~	✓ 5	~	~	~	~	✓ 5	~	X	X	X
	In an emergency	~ 7	~	~ 7	V 8	>	~	~	~	~	~ ⁷	X	X	X
Adapt³/ Manage	Independently, for any Schedule 1 drug ⁴	X	✓ 5	X	X	X	X	X	X	X	X	X	X	X
	Independently, in a collaborative practice ⁴	X	✓ 5	✓ 5	✓ 5	X	X	~	~	X	X	X	X	X
	Make therapeutic substitution	~	~	~ 9	X	X	✓ 10	~	~	~	~	~	X	X
	Change drug dosage, formulation, regimen, etc.	~	~	~ 9	~	>	~	~	~	~	>	~	X	X
	Renew/extend prescription for continuity of care	~	~	~	~	~	~	~	~	~	~	~	~	X
Injection Authority (SC or IM) ^{1,5}	Any drug or vaccine	P	~	~	~	X	~	~	~	~	~	~	X	X
	Vaccines ⁶	~	~	~	~	~	✓	~	~	~	~	~	X	X
	Influenza vaccine	~	~	~	~	~	~	~	~	~	~	~	X	X
Labs	Order and interpret lab tests	X	~	P 12	13	X	~	Р	P 12	1 4	X	X	X	X
Techs	Regulated pharmacy technicians	~	~	~	✓ 15	~	X	~	~	~	~	X	X	X



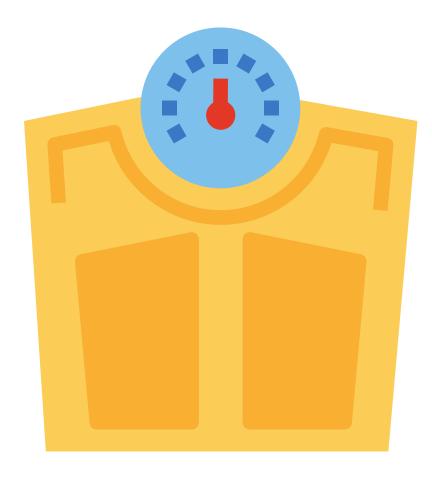








Blood Glucose Checks







Labs & Reports



Colleagues





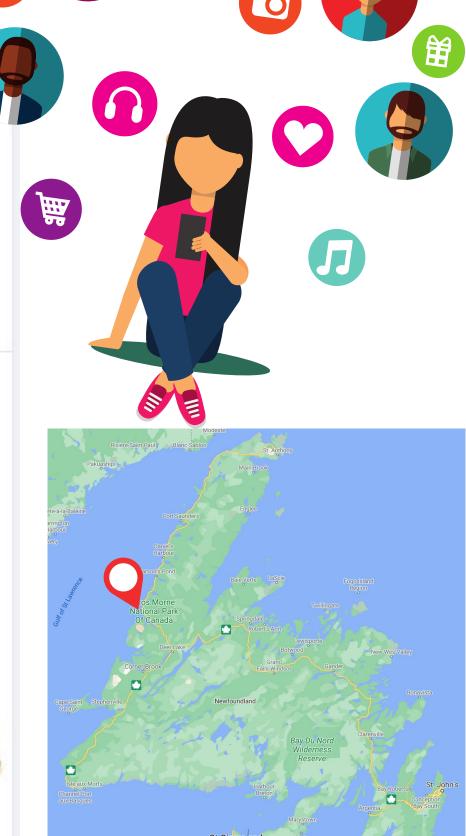
Meet your Patients where they are!



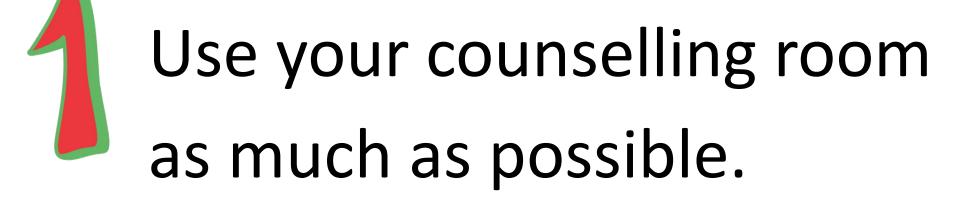
Understanding Antidepressant Medications
In this video, I'll teach you about the chemicals in the brain, and how different classes of antidepressants can help balance those chemicals. This is the same teaching technique I use with my own patients, and I hope you find it helpful and informative!











Offer solutions.





Start seeing prescriptions as patients.







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Tellier Pharmacy – Rubicon Pharmacies



Pharmacy as a Healthcare Hub

Bonnyville, AB





Our Practice









Our Practice as a Healthcare Hub

PHARMACISTS' SCOPE OF PRACTICE IN CANADA

		ВС	AB	SK	МВ	ON	QC	NB	NS	PEI	NL	YT	NWT	NU
Prescriptive Authority (Schedule 1 Drugs) ¹ Initiate ²	Independently, for any Schedule 1 drug	X	✓ 5	X	X	X	X	X	X	X	X	X	X	X
	In a collaborative practice setting/agreement	X	✓ ⁵	✓ 5	✓ 5	X	X	~	~	X	X	X	X	X
	For minor ailments/conditions	X	~	~	✓ 5	P	~	~	~	✓ ⁵	~	X	X	X
	For smoking/tobacco cessation	X	~	~	✓ ⁵	~	~	~	~	> 5	~	X	X	X
	In an emergency	~ 7	~	~ 7	✓ 8	~	~	~	~	~	~ 7	X	X	X
Adapt ³ / Manage	Independently, for any Schedule 1 drug ⁴	X	✓ ⁵	X	X	X	X	X	X	X	X	X	X	X
	Independently, in a collaborative practice ⁴	X	✓ 5	> 5	> 5	X	X	~	~	X	X	X	X	X
	Make therapeutic substitution	~	~	~ 9	X	X	10	~	~	~	~	~	X	X
	Change drug dosage, formulation, regimen, etc.	~	~	~ °	~	~	~	~	~	~	~	~	X	X
	Renew/extend prescription for continuity of care	~	~	~	~	~	~	~	~	~	~	~	~	X
Injection Authority (SC or IM) ^{1,5}	Any drug or vaccine	P	~	~	~	X	~	~	~	~	~	~	X	X
	Vaccines ⁶	~	~	~	~	~	~	~	~	~	~	~	X	X
	Influenza vaccine	~	~	~	~	~	~	~	~	~	~	~	X	X
Labs	Order and interpret lab tests	X	~	P 12	✓ 13	X	~	Р	P 12	√ 14	X	X	X	X
Techs	Regulated pharmacy technicians	~	~	~	15	~	X	~	~	\checkmark	~	X	X	Х

- 1. Scope of activities, regulations, training requirements and/or limitations differ between jurisdictions. Please refer to the pharmacy regulatory authorities for details.
- 2. Initiate new prescription drug therapy, not including drugs covered under the Controlled Drugs and Substances Act.
- ${\it 3.} \quad {\it Alter another prescriber's original/existing/current prescription for drug therapy.}$
- 4. Pharmacists independently manage Schedule 1 drug therapy under their own authority, unrestricted by existing/initial prescription(s), drug type, condition, etc.
- Applies only to pharmacists with additional training, certification and/or authorisation through their regulatory authority.
 Authority to inject may not be inclusive of all vaccines in this category. Please refer to the jurisdictional regulations.
- Authority to inject may not be inclusive of all vaccines in this category. Please rete
 Applies only to existing prescriptions, i.e., to provide continuity of care.
- 8. Pursuant to a Ministerial Order during a public health emergency.
- Applies only to pharmacists working under collaborative practice agreements.
- 10. Only in the case of a drug shortage.
- 11. For education/demonstration purposes only.
- 12. Pending health system regulations for pharmacist requisitions to labs.
- 13. Authority is limited to ordering lab tests.
- 14. Authority limited to ordering blood tests. No authority to interpret tests.
- 15. Pharmacy technician registration available through the regulatory authority (no official licensing).









Canadian Association des Pharmacists pharmaciens Association du Canada

COMMUNITY Pharmacy



Connection

- Patient centered
- Team approach

Collaboration

- Interprofessional
- Intraprofessional

Compassion

- Continuity of care
- Treat the patient





WEBINARS

Thank you





Association des



The community pharmacy as a health hub

March 27, 2021 | 1-2:30 PM ET



Association des Pharmacists pharmaciens

A PSEUDO FAMILY HEALTH TEAM ENVIRONMENT



Intrepid Health Group



Whole Health Pharmacy







Our Circle of Care:

- Pharmacists
- Family doctors
- Internist
- Dietician
- Gynecologist
- Pediatrician

- Cardiologist
- Physiotherapist
- Audiologist
- Chiropractor
- Sports Medicine Specialist



Our Health Hub Formation

We recognized that the health care system is fragmented and the communication between doctors and pharmacists wasn't optimized.

We saw and opportunity to setup a pharmacy and clinic operation where pharmacists would work collaboratively with physicians, specialists and other allied HCPs.

We started with medical directives (INR management, travel vaccines) and built the trust with the medical team







My role within the team



- Warfarin dose adjustment based on INRs (medical directive)
- Insulin dose adjustments based on BG readings
- Chart reviews/medication reviews
- Pharmaceutical opinions based on lab work and
- Medication titrations (e.g., SSRIs)
- Travel vaccine clinics (medical directive)
- Drug Information resource for our MDs
- Patient Support Program navigation
- Methadone/Suboxone Intake





Keys to success

- Hire the right people, physicians and pharmacists that have an aligned vision
- Build trust with your fellow allied HCPs by working with them collaboratively and keeping patient outcomes as the priority
- Utilize your scope of practice to the max
- Be proactive and show your value within the healthcare team
- Stay on top of your clinical knowledge and be a resource to the entire team







Thank you

Feel free to contact me if you have any questions:

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