

10 Actions

for creating an inclusive pharmacy space



1 Provide diversity training for all staff

2 Implement and post a non-discrimination policy and positive space sign

3 Dispel and intervene when offensive behavior is witnessed

4 Ask for and respect names and pronouns

5 Ensure respect and privacy for sensitive matters

6 Apply systems and documentation changes that reflect the diversity of LGBT2SQ people

7 Create inclusive hiring policies

8 Build community partnerships beyond pride month

9 Offer LGBT2SQ-specific health info and stock required medications and supplies

10 Enhance your knowledge in the care of LGBT2SQ people

