## NATIONAL SURVEY OF COMMUNITY PHARMACISTS ON DRUG SUPPLY ISSUES DURING COVID-19





Findings from a recent national survey show that pharmacists have experienced increased drug supply challenges during the COVID-19 pandemic, and remain concerned that they will not be able to access the drug therapy their patients need.

## Pharmacists report difficulties ordering and receiving medication supplies

During the first week of May 2020:



## Only 3% of pharmacists

received the full amount of medication supplies for every order they placed through wholesalers.

The majority of pharmacists received reduced quantities of medication supplies on most or all orders placed through wholesalers because of medication supply limits or drug shortages:



# 60% of pharmacists

received reduced quantities due to MEDICATION SUPPLY LIMITS

## 56% of pharmacists

received reduced quantities due to DRUG SHORTAGES



#### ON MOST OR ALL ORDERS PLACED THROUGH WHOLESALERS,

46% of pharmacists reported not having received any stock of certain medication supplies because of known drug shortages.

**Received NO quantity of medication supplies** ordered due to drug shortages



## Impact of drug supply issues



During COVID-19, 1 in 4 pharmacists report that drug



### Pharmacists very concerned about supply issues

Half of pharmacists surveyed are very concerned they will not be able to access the drug therapy their patients need.

How concerned are you that you will not be able to access the drug therapy needed for your patients?



## Impact of dispensing limits



#### 82% of pharmacists

believe that drug dispensing limits help ensure sufficient stock of medications to meet patient needs during periods of drug supply instability.

Do you believe that drug dispensing limits help pharmacies ensure sufficient stock of medication to meet patient needs during periods of drug supply instability?



The National Survey of Community Pharmacists on Drug Supply Issues During COVID-19 was disseminated to community pharmacists in French and English through the CPhA database and through CPhA social media channels from May 7 to May 11, 2020. We received a total of 1,182 responses from pharmacists across Canada, including 949 English and 233 French responses.



Association des Pharmaciens DU CANADA