

NATIONAL SURVEY OF COMMUNITY PHARMACISTS AND PRACTICE CHALLENGES DURING COVID-19



Access to personal protective equipment (PPE)

Pharmacists are concerned about their safety



Over 60% of pharmacists are extremely or very concerned about their safety and the safety of fellow pharmacy staff during COVID-19.

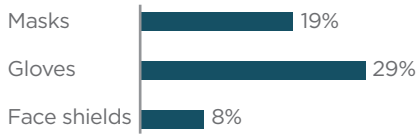


Access to appropriate PPE could help to alleviate these concerns, but supplies of PPE remain limited across Canada.

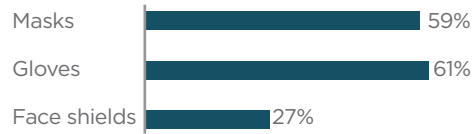


Only 19% of pharmacists are well-stocked in face masks. The majority of pharmacists have a limited stock of face masks (59%) and gloves (61%). Most pharmacists have no access at all to face shields (61%).

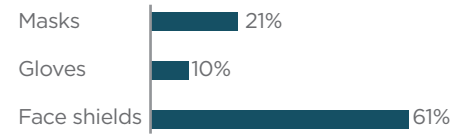
Well-stocked



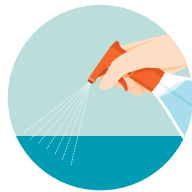
Limited Stock



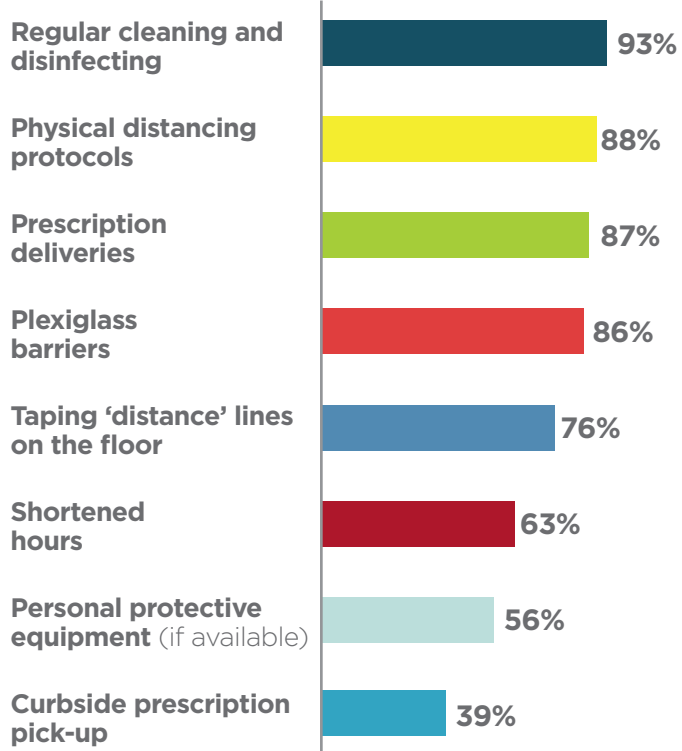
None Available



Safety measures implemented in community pharmacies



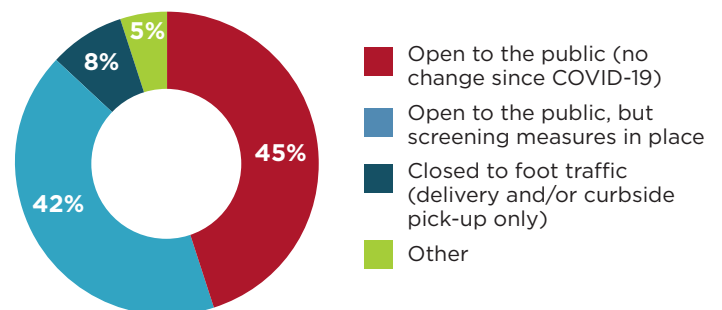
While pharmacies continue to struggle to supply staff with PPE, a number of other important safety measures have been put in place to keep staff and patients safe.



Pharmacy status during COVID-19



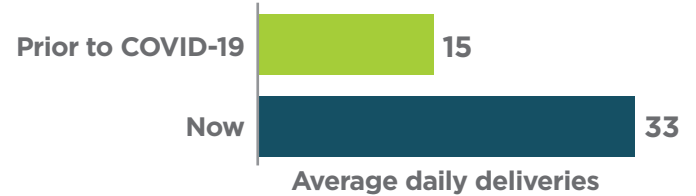
The vast majority of community pharmacies (**87%**) have remained open to the public, but among these pharmacies almost half (**42%**) have implemented patient screening measures.



Pharmacy deliveries double



Pharmacies have doubled their daily prescription deliveries during the COVID-19 pandemic to help patients stay safe at home.

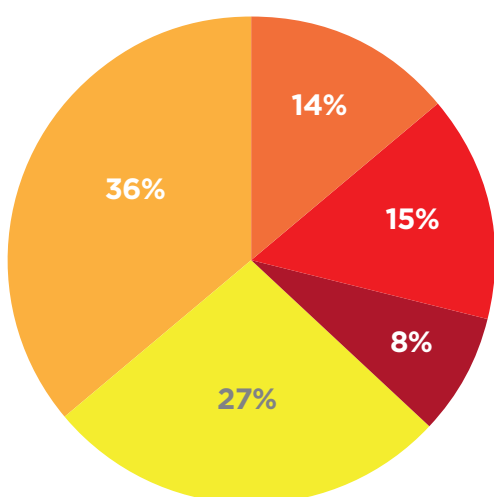


Harassment of pharmacy staff since COVID-19



Faced with increased workloads, staffing shortages, a lack of PPE and drug supply challenges, pharmacists are still working tirelessly to provide care to their patients during COVID-19. Despite this,

73% of pharmacists are reporting an increase in harassment, verbal abuse and other forms of abuse by patients since the pandemic began.

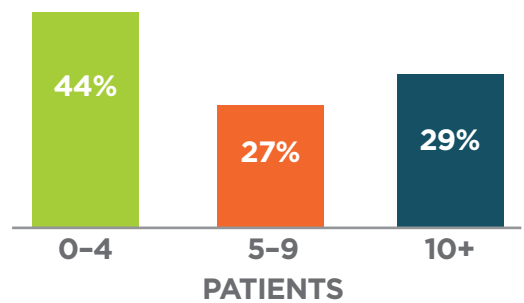


■ No increase
 ■ Slight increase
 ■ Moderate increase
■ Increase
 ■ Extreme increase

Pharmacists a key source of COVID-19 info for public



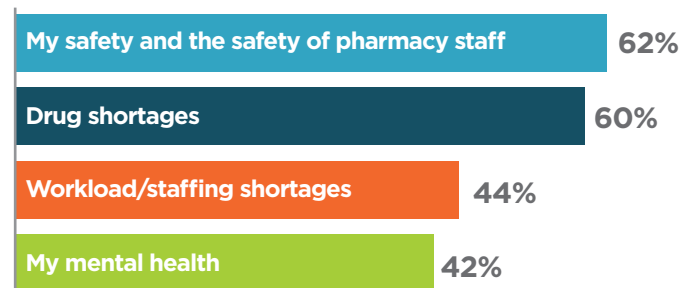
Each day, pharmacists are providing COVID-19-related information to an average of...



Pharmacists' greatest concerns during COVID-19



Pharmacists report being very or extremely concerned about these top 4 issues during COVID-19:



The survey was disseminated to community pharmacists in French and English through the CPhA database and through CPhA social media channels from April 17 to April 21, 2020. We received a total of 1,654 responses from pharmacists across Canada, including 1,451 English and 203 French responses.



CANADIAN PHARMACISTS ASSOCIATION

ASSOCIATION DES PHARMACIENS DU CANADA