

MAXIMIZE YOUR SUBSCRIPTION



The CPS web version has additional features and functions. Make it work like an app and download it to your device's home screen.

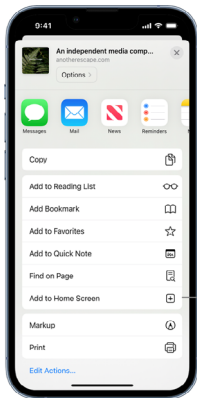
Some of the additional features/functions:

- Lexi-Interact - drug/allergy interaction checker
- Products for minor ailments
- Minor ailments patient information and infographics
- Patient medication information: drug monographs
- Pill identifier tool
- Clin-Info drug-food interactions tool
- drugshortages.ca linked from monographs
- Public Drug Programs

How to add an icon to your home screen from CPS web

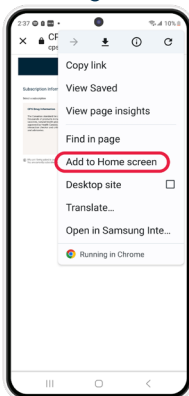
iPhone

1. Go to cps.pharmacists.ca/login
2. Enter your credentials to log in
3. Tap in the menu bar. 
4. Scroll down the list of options, then tap Add to Home Screen.
5. If you don't see Add to Home Screen, you can add it. Scroll down to the bottom of the list, tap Edit Actions, then tap  Add to Home Screen. The icon appears only on the device where you add it.



Android

1. Go to cps.pharmacists.ca/login
2. Enter your credentials to log in
3. Then drop down the menu by tapping the screen's 3-dot icon at the top right-hand corner.
4. Select 'Add to Home Screen'



CPS FREQUENTLY ASKED QUESTIONS

1. How do I order CPS Full Access subscription and receive a 40% discount?

CPhA is offering family health teams up to 40% off our online CPS Full Access. To take advantage of this offer please email us at service@pharmacists.ca or call 1-800-917-9489 and let us know you are a member of AFHTO and you'll get 40% off your subscription.

2. How do I place an order for a book? (40% discount is not available on print)

- i. Go to shop.pharmacists.ca
- ii. Click "Log in/Register" at the top right corner. Enter your login credentials. If you are unsure of your login credentials, select "Forgot your username/password." If you do not have an account, create one by selecting "Not yet registered"
- iii. Select "Shop all" under the CPS print category
- iv. Add the item to your cart
- v. Continue shopping, if required
- vi. Proceed to checkout and complete the shipping information
- vii. Complete the payment information
- viii. Once the order is complete, you will receive an email receipt within 5 minutes.

3. What is included in CPS Full Access?

CPS Full Access includes drug monographs, containing thousands of products including monographs for drugs, vaccines, natural health products and medical devices, approved by Health Canada. It includes Lexi-Interact drug interaction checker and critical updates such as warnings and advisories. CPS Full Access offers the most current, evidence-based therapeutic information and non-prescription therapy for hundreds of common conditions, including assessment and treatment algorithms, pharmacologic therapy options and drug tables, and information for the patients handouts and infographics.

4. How can I access the full features and functions of CPS on my mobile device?

The best way to access all features and functions of CPS on your mobile device is to create a shortcut to the CPS web version on your mobile device. This allows you to get the following information and tools that are not currently available on the CPS mobile app: products for minor ailments, patient handouts and infographics, Clin-Info, patient medication, drug monographs and drugshortages.ca linked from monographs, Lexi-Interact, a pill identifier tool and a Clin-Info drug-food interactions tool.

5. Is CPS Available for download from the App store and Google Play Store?

Yes. CPS is available for download on both Apple and Android phones. Look for 'CPS by CPhA' for download.

6. Why can't I download the app to my mobile device?

There could be several reasons why you are unable to download the CPS mobile app. These include compatibility issues with your device or operating system, insufficient storage space on your device, or connectivity issues. You can try troubleshooting these issues by checking your device's compatibility with the app, freeing up storage space on your device and checking your internet connection.

Alternatively, you can easily access your CPS online subscription by creating a shortcut of the CPS web version on your mobile device. See the section "Adding CPS to Home Screen" for instructions.

7. How do I renew my subscription?

To renew your subscription, visit shop.pharmacists.ca within 30 days of your current subscription's expiry date and then enter your login information. Follow the prompts to confirm your shipping and payment details.

8. How do I change/reset my password?

If you have forgotten or would like to change your password, go to the login page and click on "Forgot Password." You will receive an email from CPhA and from there, follow the prompts to change your password.

9. How do I update my account information?

To modify your account information, log in to your shop.pharmacists.ca account. Once you are logged in, click on the person icon found at the top right corner (next to your name). From there, select "Profile" to modify your personal information.

10. How do I contact customer support?

Our Client Experience Team is available Monday-Friday from 8:30 am-4:30 pm Eastern Time at 1-800-917-9489 or (613) 523-7877.

You can also email us: service@pharmacists.ca