



BUILDING THE FUTURE 2016 ANNUAL REPORT



CANADIAN
PHARMACISTS
ASSOCIATION

ASSOCIATION DES
PHARMACIENS
DU CANADA



Mission

Advancing the health and well-being of Canadians through excellence in pharmacist care.

Vision

Pharmacists providing world-class pharmacy leadership.

Message from the Chair

Our 2016 Annual Report theme, *Building the Future*, truly captures the essence of CPhA's efforts over the past year. Our focus on building strong relationships, strong pharmacy teams and a strong, trusted reputation has increased our profile with key stakeholders, ensuring that our united national voice is heard on key issues.

It's hard to keep track of the incredible amount of work CPhA accomplished over the past year. The advocacy team we've built has excelled, giving us the opportunity to both proactively and reactively respond to a wide range of essential issues facing our entire country, including pharmacare, medical marijuana and the opioid crisis. Personally, I was very proud of the number of ways in which CPhA was approached to provide expert advice and knowledge on key health care files in 2016. Here at home, our highly successful federal Lobby Day, presence at the Council of the Federation meetings, presentations to Senate committees and participation in the national opioid summit prove that our collective efforts are continuing to build a solid reputation for pharmacy as a key player in the health care arena. Internationally, Canada's advanced scope of practice for pharmacists is highly respected, and we were invited to several international meetings this year to share our Canadian success stories with our pharmacist colleagues around the world.

We also continued to strengthen ties with our Organizational Members, working together on provincial priorities and contributing to their conferences, board meetings and lobby efforts. We're dedicated to supporting our members in their missions to strengthen pharmacy within their own borders while speaking out on national issues that affect us all.

As your Chair, I worked diligently with the Board of Directors and senior staff this year to renew and refresh CPhA's Strategic Plan. To be unveiled in mid-2017, this new plan will help us realign our focus and build on the solid foundation we've established in our new membership and governance model. I'm excited about our increasing efforts on the research and evidence supporting expanding pharmacy practice and the role that research will play in building a sustainable health care system for the future.

These highlights are just a glimpse of the incredible work detailed here in our 2016 Annual Report. I'm looking forward serving as your Chair for a second year, and sincerely thank you for all you do for your associations, your profession and your patients.

Alistair Bursey
Chair, Board of Directors



Message from the CEO



As I look back on the whirlwind of activity that was 2016, I'm struck by two main priorities that consumed much of CPhA's efforts and resources.

The first priority was Canada's political agenda and our important role in building and maintaining strong connections. With a new federal government in place, we focused on building new relationships with a very engaged federal team who have a keen interest in health care. In addition, there were some critical legislative deadlines related to health that deserved pharmacist input and direction. We ensured that a strong national voice for pharmacists was heard when discussions on pharmacare, medical marijuana, opioids and assisted dying rose to the forefront of public interest and government priorities. And when we weren't actively participating in specific files, we did things like host a very successful federal Lobby Day on Parliament Hill to re-introduce politicians to pharmacy and make vital connections that will allow us to continue to play a key role in the future.

The second priority was to focus on the huge impact pharmacists can have in building a sustainable health care system for this country. In 2016 we released a report, *A Review of Pharmacy Services in Canada and the Health and Economic Evidence*, the first in a three-part series conducted by the Conference Board of Canada that examines the unrealized health and economic value in scaling up the key services that community pharmacists provide. This work was complemented by our funding of the report *Improving Care and Lowering Cost: Benefits of Pharmacist Care in Hypertension in Canada*, and our continued commitment to the *Canadian Pharmacists Journal* and the practice-changing research and knowledge that is published in each issue.

In addressing these priorities, we continued to build and foster key relationships that give us the strength, knowledge and perspective to speak confidently and effectively on the issues that will both

sustain us as a profession, but more importantly, improve the care that pharmacists provide to their patients. We listened and we learned, from our Organizational Members, from our Affiliates, from our Associates. Through our Organizational Members and Affiliates, CPhA represents over 20,000 pharmacists and pharmacy students in this country. We are united in our mission to advance the health and well-being of Canadians through excellence in pharmacist care, and we are united in our efforts to build a future for pharmacy that we're all proud to be a part of. Each of us has a brick to lay in building the future of our profession. Alone or in small groups, we have only bricks, but together, we are building something strong and lasting.

Thank you for your dedication and commitment to the profession of pharmacy and the health and safety of Canadians. I look forward to continuing our partnerships in 2017.

Perry Eisenschmid
Chief Executive Officer



Stronger together

CPhA is dedicated to collaborating with our Organizational Members and Affiliates to support a range of activities and add value for organizations, associations and individual pharmacist members.

ADVOCACY & POLICY DEVELOPMENT

With an ambitious advocacy agenda for 2016, CPhA leveraged the expertise of its members through a consultative policy development process. Through the work of the Provincial Pharmacy Executive Committee (PPEC) and a number of ad hoc working groups, CPhA engaged our members at every stage to advocate at the federal level and strengthen the national voice of pharmacy. Recommendations to the federal government to improve drug access for Canadians, address the opioid crisis and improve access to pharmacy services for First Nations and Indigenous patients are just some of the areas where CPhA has engaged its members in providing policy advice to decision makers in 2016. The successes you'll read about in this report were made possible only through continued stakeholder engagement and CPhA remains committed to exploring new ways to grow member engagement in this area in the coming year.

DELIVERING MEMBER VALUE

Adding value for our Organizational Members and their individual pharmacist members is a high priority for CPhA. Throughout 2016, we delivered complimentary copies of the *Canadian Pharmacists Journal (CPJ)* to our members to distribute to 17,500 pharmacists across the country. Our Affinity Program

Working Group reviewed and implemented several new programs, including discounts at GoodLife Fitness, VIA Rail Canada, Choice Hotels and the American Pharmacists Association. We spoke at several member conferences, providing a national perspective on issues such as assisted dying and government relations, as well as staff to discuss our partnership with delegates. CPhA also continued to provide shared services, including media monitoring, polling, government relations monitoring and a subsidized subscription to IMS Brogan services.

ORGANIZATIONAL AFFILIATE PROGRAM

CPhA continued to build partnerships with a variety of pharmacy stakeholders as part of our Organizational Affiliate program. In addition to our annual engagement session held during the Canadian Pharmacists Conference, we introduced virtual quarterly update meetings to enhance two-way communications and encourage feedback and collaboration on the issues and activities that matter most to the profession. This program helps formalize the relationship between CPhA and these partners and we regularly reach out to get their insight and ensure that our policies and positions are fully informed by a variety of perspectives.

Thank you to all of our Organizational Members and Affiliates for a highly successful year. We're looking forward to continuing to strengthen our relationship and working together to advance the health and well-being of Canadians through excellence in pharmacist care.

CPhA Organizational Members



Organizational Affiliates as of December 31, 2016

Our Organizational Affiliate Partnership Program gives key pharmacy stakeholders who support our mission and vision the opportunity to be a part of the new CPhA. Together we advocate for optimal health outcomes for Canadians through excellence in pharmacist care and safe, effective drug therapy.



We will achieve our mission and vision by:

**SPEAKING AS THE
NATIONAL VOICE FOR
THE PROFESSION**

95%

of Canadians have a positive
impression of pharmacists
PAM 2016 national polling

60

meetings with government
on critical issues in
health care

1424

articles feature or mention
CPhA in print and online
across Canada

The national voice

CPhA is the uniting national voice for pharmacy in Canada. We engage with decision-makers and health stakeholders to demonstrate the value of pharmacy services to the health care system and to the health of Canadians.

PHARMACIST AWARENESS MONTH

Pharmacists: Doing more. For you.

In March CPhA celebrated Pharmacist Awareness Month (PAM) with the theme *Pharmacists: Doing more. For you.* The month kicked off with the release of CPhA's pharmacare costing report and study of the economic and health impacts of pharmacy services during an event at the Economic Club of Canada.



CPhA also released the results of a national survey showing Canadians' deep trust in pharmacists and appreciation for the positive impact they have on health outcomes. Highlights from the survey showed that Canadians are increasingly familiar with the

services pharmacists can provide compared to a similar survey in 2015 and 95% of Canadians have a positive impression of pharmacists. Other PAM highlights included:

- a series of four PAM videos on various aspects of pharmacy in Canada
- a media release to highlight an article from the *Canadian Pharmacists Journal (CPJ)* on the important role pharmacists can play in dementia care
- a message from Dr. Jane Philpott, Minister of Health, stressing the contributions and importance of pharmacists as trusted and valued members of the health care team
- distribution of a range of PAM resources and supporting materials

IMAGE AND REPUTATION COLLABORATIVE

After a series of meetings with our Organizational Members beginning in April 2016, a research plan was approved in early 2017 to look at Canadians' views on the value of pharmacy services. Though we have data to support the value of pharmacists with the public in general terms through on-going image and reputation tracking, little research exists looking specifically at patients' willingness to pay for a service and the price they would pay for the convenient access to a health care professional. The objective of the upcoming research is to identify a set of common themes and messages that resonate with patients, pharmacists, payers and political decision makers in every province for a future national campaign and that allows for provincial customization.

FEDERAL LOBBY DAY

On October 18 CPhA held a federal Lobby Day to increase the profile of the pharmacist profession and inform and educate parliamentarians about the key policy issues affecting pharmacy and the health of Canadians. Approximately 30 attendees, comprised of representatives from CPhA's Board of Directors and our provincial and national pharmacy association partners, met with a range of MPs, senators and government officials. Many of the discussions focused on the growing role of pharmacists and key issues such as prescription drug abuse, indigenous health, priorities for the new Health Accord and medical marijuana. During Question Period, MP Raj Saini (Kitchener Centre) welcomed CPhA's delegation to Ottawa and thanked pharmacists across Canada for the vital role they play in the health care system. He noted that as the most accessible health care provider in the country, pharmacists are a vital link between the health care system and the Canadian public; and that as small business owners they are the backbone of the Canadian economy. He also praised pharmacists for leading the way in innovative health care practices from coast to coast to coast.



Joelle Walker, CPhA; Dennis Darby, Ontario Pharmacists Association; Jody Wilson-Raybould, Minister of Justice; Christine Hrudka, CPhA; Derek Desrosiers, British Columbia Pharmacy Association



Perry Eisenschmid discusses CPhA's recommendations for the 2016 federal budget before the Standing Committee on Finance

FEDERAL BUDGET

CPhA submitted a pre-budget brief to the Standing Committee on Finance and appeared before the committee in February to highlight three priority areas for the 2016 Federal Budget: improving drug access, implementing a national plan for e-prescribing and strengthening the National Immunization Strategy. The committee report, tabled in early March, referenced CPhA and its priorities throughout and directly acknowledged the importance of improving drug access in its formal recommendations. CPhA was pleased that the final 2016 Federal Budget included commitments to address two of our recommendations: e-prescribing and improving immunization coverage rates. In August, CPhA submitted its recommendations for the 2017 federal budget, focusing on investing in optimal drug therapy for Canadians and enhancing drug access; educating Canadians about the health impacts of medical marijuana use; and improving health care for Indigenous peoples.

PRESENTATIONS TO THE FEDERAL GOVERNMENT AND POLITICAL PARTIES

We continue to communicate with the federal government regularly, offering support and expertise on issues affecting pharmacists and the health and safety of Canadians. In 2016, CPhA made a number of presentations and submissions to House of Commons

and Senate Committees, as well as presentations before panels and roundtables, on topics including the pharmacists' role in assisted dying, pharmacare and the opioid crisis.

IN THE MEDIA

CPhA's top issues were frequently highlighted in the media throughout 2016. In addition to the statements and news releases we published, CPhA representatives spoke passionately on a variety of issues in print, radio and television media sources. Some of the highlights included:

- An op-ed from Carlo Berardi was published on National Newswatch and Canadian Healthcare Network in late January emphasizing the need for a national discussion on the broad spectrum of pharmacare options.
- CPhA strongly advocated for pharmacist management and dispensing of medical marijuana throughout the year and was featured in articles in *The Globe and Mail*, *Toronto Star*, iPolitics, Global News, Lobby Monitor, Canadian Healthcare Network and the *Hill Times*.
- An op-ed by Alistair Bursey, "What goes on behind the counter anyway," appeared in the *Fredericton Daily Gleaner*, *New Brunswick Telegraph-Journal* and on Canadian Healthcare Network, highlighting many of the services pharmacists provide and what happens while patients wait for their prescriptions.
- Joelle Walker appeared on CBC's Power & Politics to provide a pharmacy perspective on the assisted dying bill and to discuss implications for pharmacists.
- Alistair Bursey spoke with the Lobby Monitor on the importance of the growing role pharmacists are playing in primary care, and touched on several of CPhA's key advocacy priorities, including drug access, prescription drug abuse and pharmacists' role in dispensing and managing medical marijuana.
- CPhA was featured in nearly 20 stories by a range of media outlets during the Canadian Pharmacists Conference 2016 in Calgary, including CBC, Global, *the Edmonton Journal*, *Calgary Sun* and *Calgary*



Carlo Berardi represents the views of the pharmacist profession before the Special Joint Committee on Physician-Assisted Dying

Herald. The stories covered a range of key topics discussed at the conference, including opioid addiction, pharmacists' role in assisted dying, medical marijuana, the changing role of pharmacists and the 2016 Canadian Pharmacist of the Year.

- Other topics featured in the media included fentanyl and opioid abuse, codeine, drug shortages, patient safety, deprescribing, mifegymiso, drug access, e-prescribing, naloxone availability, influenza, dispensing fees and the Health Accord negotiations.

NEWS RELEASES AND STATEMENTS

CPhA issued news releases on a variety of topics in 2016, including:

- Acetaminophen safety
- Assisted dying
- Choosing Wisely Canada
- Expanded scope of practice
- Federal budget 2016
- Health Accord
- Health care innovation
- Interim Federal Health Program
- Medical marijuana regulations
- Need for improved drug access
- Opioid crisis
- Patient safety
- Pharmacare
- Pharmacist prescribing
- Tamper-resistant regulations

PHARMACISTS IN CANADA

A national survey of Canadians on their perceptions and attitudes towards pharmacists

92% of Canadians believe pharmacists play an essential role in the health care system.



95%
of Canadians have a positive impression of pharmacists



81%
of Canadians believe that allowing pharmacists to do more for patients will improve health outcomes



83%
of Canadians believe that allowing pharmacists to do more for patients will reduce costs in the health care system



over 2/3
of Canadians include their pharmacist in their top 3 most important sources of info about new medications and health care in general

Canadians strongly support pharmacists and pharmacy services as part of a pan-Canadian pharmacare program.



95%
trust pharmacists for advice on medicines



94%
trust pharmacists for advice on the management of common ailments like the cold or flu



87%
trust pharmacists for advice on vaccinations



91%
trust pharmacists for advice on healthy lifestyle changes



88%
trust pharmacists for advice on the management of chronic health conditions

Survey conducted by Abacus Data in February 2016

PHARMACARE 2.0

What Canadians Are Saying

79% of Canadians support the idea of a pan-Canadian pharmacare program. However, they are concerned about limiting choice, administration and costs.



74%

of Canadians are concerned about replacing their current private prescription drug plan with a public plan that would have fewer choices



79%

of Canadians are concerned about increased cost to governments if patients use more prescription drugs than they do now



85%

of Canadians are concerned about the ability of governments to administer the plan efficiently and effectively



79%

of Canadians are satisfied with their current prescription drug plan

Canadians strongly support pharmacists and pharmacy services as part of a pan-Canadian pharmacare program.



78%

want a pan-Canadian pharmacare program to cover the professional fees and services provided by pharmacists to dispense, monitor and counsel patients on effective drug use



77%

want a pan-Canadian pharmacare program to cover other health advice and professional services provided by pharmacists, such as vaccines, smoking cessation services, medication reviews and screening for medical conditions, such as diabetes

A plurality of Canadians support a pan-Canadian pharmacare program that targets those without an existing public or private plan.



31%

of Canadians believe pharmacare should cover all Canadians and replace all existing government and private insurance plans



46%

believe pharmacare should only cover those Canadians who are not currently covered through some other existing government or private plan



23%

believe pharmacare should only focus on those Canadians facing extreme circumstances (e.g. catastrophic drug coverage; covering expensive drugs for rare diseases)

We will achieve our mission and vision by:

**LEADING PRACTICE ADVANCEMENT TO
ENABLE PHARMACISTS TO UTILIZE THE
FULL EXTENT OF THEIR KNOWLEDGE
AND SKILLS IN PROVIDING HEALTH CARE**



Released 2 economic reports: *Pharmacare Costing in Canada* and *A Review of Pharmacy Services in Canada and the Health and Economic Evidence*

MEDICAL MARIJUANA

Updated position statement on the pharmacists' role in the management and dispensing of medical marijuana

100

Identified actions and priorities for an optimal future with 100 pharmacy leaders at the Thought Leadership Summit

Leading practice advancement

In 2016, CPhA continued to advocate for expanded scopes of practice and educate the public to lead practice advancement and contribute to excellence in pharmacist care.

TOP ISSUES

Assisted Dying

In late February CPhA released its assisted dying policy framework, *Toward a Framework for Assisted Dying*, and advocated for the inclusion of provisions to protect pharmacists at every step in the development of federal legislation. Throughout the year CPhA ensured that the pharmacist profession was represented at key national tables, appearing before the Special Joint Committee on Physician-Assisted Dying, the Standing Senate Committee on Legal and Constitutional Affairs and the Standing Committee on Justice and Human Rights. Bill C-14 received royal assent in June after missing the Supreme Court deadline and a final bid by Senators failed to expand the scope of who qualifies for assisted dying. CPhA was pleased that the final version of the legislation adequately protects pharmacists from criminal liability if they choose to participate and appropriately recognizes the integral role pharmacists play within the health care team.

Medical Marijuana

Following consultations with members, public opinion research and the findings from an independent commissioned report from KPMG, CPhA

released its updated medical marijuana position in April recommending that pharmacists play a frontline role in the management and dispensing of medical cannabis. The Liberals' election pledge to legalize and regulate marijuana began to gather steam with the launch of public consultations and the Task Force on Cannabis Legalization and Regulation in June. CPhA strongly advocated for maintaining a separate medical cannabis regime and that pharmacist management and dispensing of medical cannabis is in the best interest of patient access and safety. On December 13 the Task Force released its much-anticipated report, *A Framework for the Legalization and Regulation of Cannabis in Canada*, making over 80 recommendations including several specifically related to medical access to cannabis.

Opioids

Following the rescheduling of naloxone in March, CPhA worked to provide pharmacists with tools and support, including a series of naloxone webinars and





Alistair Bursey signs joint action plan on behalf of CPhA at the Opioid Summit

a step-by-step video on administering a naloxone injection. CPhA represented the profession at several national forums, appearing before the Standing Committee on Health (HESA) during its emergency opioid study in October and participating in the national Opioid Conference and Summit, hosted by Federal Minister of Health Jane Philpott and Ontario Minister of Health and Long-Term Care Eric Hoskins, in November. CPhA was among a group of selected health care leaders invited to the Summit, where CPhA Chair Alistair Bursey signed a joint action plan on behalf of the Association. The government announced the Canadian Drugs and Substances Strategy and introduced Bill C-37 in mid-December, which aims to equip both health and law enforcement officials to reduce the harms associated with drug and substance abuse in Canada, including restrictions on the importation of pill presses, a recommendation CPhA called for in its October HESA appearance.

Pharmacare

Following the launch of its pharmacare strategy in 2015, drug access continued to be a key issue for CPhA throughout 2016. CPhA kicked off Pharmacists Awareness Month in March with a presentation to the Economic Club of Canada, entitled *Making the Case: The Value of Pharmacy Services to Sustainable Pharmacare*, where we released *Pharmacare Costing in Canada*, a report conducted by PDCI Market Access, that examines the costs and tradeoffs of several proposed pharmacare models. CPhA also discussed the report and the important role of pharmacy services in a pan-Canadian pharmacare program before the Standing Committee on Health as part of its study on national pharmacare in May.

EXPANDING SCOPE OF PRACTICE FOR CANADIAN PHARMACISTS

After a flurry of activity in 2015 that resulted in changes to pharmacists' scope of practice in several provinces, 2016 was a relatively calm year for scope of practice change. Ontario was the only province to enact changes to the Pharmacy Act, and these centred on granting pharmacists the authority to administer injections beyond the flu vaccine. Ontario pharmacy students and interns now also have the authority to provide injections under the supervision of a pharmacist during their pharmacy placements.

KNOWLEDGE HUB

The creation of a Canadian and international pharmacy knowledge base to curate and disseminate information on scopes of practice, reimbursement models, professional development offers and other topics impacting the profession was highlighted as a strategic priority in 2016. Needs assessments were conducted with Organizational Members and members of the pharmacy practice research community. International groups were also consulted to help determine priorities and share design

concepts. Creation of the easily searched, curated content repository will continue in 2017.

REPORT ON HEALTH AND ECONOMIC IMPACTS OF PHARMACY SERVICES

In early March CPhA released a report conducted by the Conference Board of Canada that examines the unrealized health and economic value in scaling up the key services that community pharmacists provide. According to the report, *A Review of Pharmacy Services in Canada and the Health and Economic Evidence*, pharmacists can have a growing and wide-ranging impact in a variety of areas, including managing smoking cessation; flu vaccination; cardiovascular disease (and related conditions); asthma and COPD; neuropsychological health; medications; and minor ailments (assessing and prescribing). The report is the first in a three-part series which will model the health and economic impact of expanding key pharmacy services and explore policy options and recommendations.

PHARMACY THOUGHT LEADERSHIP SUMMIT

In June 2016 CPhA hosted a Pharmacy Thought Leadership Summit, bringing together over 100 pharmacy leaders to identify priorities and actions for an optimal future for pharmacy practice. Day 1 included a presentation of the Summit Research, international presentations and discussions



The Pharmacy Thought Leadership Summit brought together over 100 invited pharmacy leaders and professionals from across Canada

to identify three priority areas (technology and workplace environments; payer and policy maker issues; and evidence-generating research) for the focus of the next phase of the Thought Leadership and Practice Advancement Initiative. Day 2 involved breakout sessions to identify goals, solutions and actions required to move the three identified priorities forward. The Summit concluded with The Great Debate, an exciting discussion on pressing issues facing pharmacy that drew over 300 pharmacy professionals and hundreds more via live streaming. A Summit Report was released in mid-September, which provides a summary of the event proceedings, with key discussion notes around priorities, ten-year goals and actions needed to achieve the goals of the profession.

We will achieve our mission and vision by:

**COLLABORATING WITH OTHER
HEALTH CARE PROVIDERS AND KEY
STAKEHOLDERS TO OPTIMIZE HEALTH
OUTCOMES FOR CANADIANS**



Launched the Workforce
Planning Committee



Supported
Choosing Wisely Canada

20

Presented at more than 20
national and international
conferences

Optimizing health outcomes

CPhA is a trusted source of knowledge and information for governments and stakeholders. We're frequently called upon to offer expert advice as we work together to develop a sustainable health care system for Canadians. We participate on various national committees and panels to ensure that the voice of pharmacy is heard and understood in critical discussions.

WORKFORCE PLANNING COMMITTEE

In response to uncertainty about the labour market for pharmacists, CPhA convened a joint Pharmacy Workforce Planning Committee in conjunction with the Association of Faculties of Pharmacy of Canada. This multi-stakeholder working group includes representation from academic, student, professional, industry and licensing bodies. This group is currently engaged in a comprehensive review of pharmacy labour market information in Canada, and is studying best practices in international jurisdictions to determine how the pharmacy profession can support a balanced labour market that responds to the health needs of Canadians.

CHOOSING WISELY CANADA

Choosing Wisely Canada (CWC) was established in 2014 to help clinicians and patients engage in conversations about unnecessary tests and treatments and make smart and effective choices to ensure high-quality care. In mid-July, CPhA announced formal support of CWC, joining more

than 40 Canadian national specialty societies participating in the campaign. In late November we launched a call to the pharmacist community seeking input into the development of a list of primary care pharmacy recommendations for the campaign. An expert committee has been convened to review the list of recommendations that will be submitted to CWC in 2017. CPhA has long played a leading role in many initiatives to improve the safety and efficiency of the health care delivered to Canadians. Through improving assessment tools and prescribing guidelines, pharmacy practice advancement and training and increased patient education and public awareness, CPhA is committed to supporting and enhancing clinical decision making that prioritizes patient needs and health outcomes.

ANTIMICROBIAL STEWARDSHIP

In October CPhA participated in the National Antimicrobial Stewardship Action Plan Steering Committee hosted by HealthCareCAN and the National Collaborating Centre for Infectious Diseases. The mandate of this committee is to further develop, scale and spread antimicrobial stewardship best practices across all sectors to battle the global public health problem of antimicrobial resistance (AMR). CPhA has been active on this committee, championing the important role that pharmacists play in antimicrobial stewardship and how the role of pharmacists could evolve and expand in community practice. In addition to CPhA, the steering committee includes members from the Canadian Society of Hospital Pharmacists, College of Family Physicians

of Canada, Canadian Veterinary Medical Association, Canadian Nurses Association, Canadian Dental Association, Accreditation Canada, Canadian Patient Safety Institute, Sinai Health System-University Health Network Antimicrobial Stewardship Program, BC Center for Disease Control, Canadian Institute for Health Information, Public Health Agency of Canada and Canadian Institutes of Health Research.

In addition, CPhA also developed a range of awareness materials to promote the role pharmacists have to play in antimicrobial stewardship for Antibiotic Awareness Week in November 2016. Materials included a blog post, video and social media campaign on four ways pharmacists can help fight AMR.

Community pharmacists as antimicrobial stewards

Education: A simple discussion about whether an antibiotic is needed can make an impact. Discussing the importance of completing a course of antibiotics can make a difference in curbing resistance in a patient. Pharmacists can also use best practice evidence and guidelines to help prescribers select antibiotics.

ANTIBIOTIC AWARENESS WEEK
November 14-20, 2016

#AntimicrobialResistance

NON-INSURED HEALTH BENEFITS PROGRAM

The Assembly of First Nations (AFN) and the First Nations and Inuit Health Branch (FNIHB) have undertaken a Joint Review of the Non-Insured Health Benefits (NIHB) Program with the following objectives: enhance client access to benefits, identify and address gaps in benefits, streamline service delivery to be more responsive to client needs and increase program efficiencies.

CPhA worked with provincial pharmacy associations to create a submission for the joint review that addressed the objectives and highlighted key areas pharmacists have indicated as issues. CPhA's recommendations focused on three key areas to provide equity for NIHB clients: accessibility of pharmacy services, administrative barriers and improved collaboration and communication with

pharmacy providers. The review of pharmacy benefits will take place in the summer of 2017.

PHARMACY HEALTH INSURANCE STEERING COALITION

CPhA continues to work in collaboration with the Neighbourhood Pharmacy Association of Canada and the Canadian Life and Health Insurance Association (CLHIA) to build support for private payer funding of expanded pharmacy services. Notable achievements in 2016 included the implementation of a pharmacy services framework and suggested fee guide that are intended to help CLHIA members understand the importance of paid pharmacy services and the creation of an audit best practices guidance document aimed at both payers and pharmacy.

NATIONAL AND INTERNATIONAL MEETINGS

As a world leader in pharmacists' expanded scope of practice, CPhA is dedicated to sharing our Canadian successes with our international counterparts to support expanded scope on a global stage. Some highlights from 2016 included presentations and meetings at:

- Dubai International Pharmaceuticals and Technologies Conference (DUPHAT), Dubai, UAE



Carlo Berardi shares lessons from Canada at APP2016 in Australia

- Australian Pharmacy Professional Conference & Trade Exhibition (APP2016), Gold Coast, Australia
- South African Association of Community Pharmacists (SAACP) National Symposium, Boksburg, South Africa
- International Pharmaceutical Association (FIP) World Congress of Pharmacy & Pharmaceutical Sciences, Buenos Aires, Argentina

Here at home, CPhA brought an expert national pharmacy voice to a wide range of conferences and events from coast to coast, including:

- Academic Planning Summit
- CADTH Symposium 2016
- Canada 2020 Health Innovation Conference
- Canadian Immunization Conference

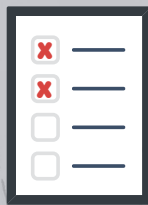
- Canadian Medical Protective Association Conference
- College of Pharmacists of BC Conference
- Council of the Federation Meeting
- First Do No Harm National Stakeholder Meeting
- Health Ministers' Meeting
- Making Canada Better 2016
- OPEN Summit
- Prescribing Safely Canada Steering Committee
- Strategies for Mitigating Opiate Abuse Stakeholder Meeting
- Transforming Canadian Healthcare Through Innovation
- Value of Medicines Panel
- Vanessa's Law Working Group



Prescribing Safely Canada Steering Committee

We will achieve our mission and vision by:

PROTECTING THE SAFETY, SECURITY AND INTEGRITY OF THE MEDICATION SYSTEM THROUGH THE DEVELOPMENT OF AND PARTICIPATION IN MEDICATION SAFETY AND QUALITY IMPROVEMENT INITIATIVES



Advocated for mandatory drug shortage reporting



Endorsed the Framework for Ethical Collaboration



Recommended the prohibition on importing pill presses

Medication safety

Medication safety is a critical component of a sustainable health care system. CPhA works closely with governments and stakeholders to offer expert advice, helping ensure that Canadians are protected.

DRUG SHORTAGES

CPhA remained committed to addressing drug shortages and advocating for mandatory reporting throughout 2016. In June the federal government published new regulations (effective March 2017) making it mandatory for drug authorization holders to publicly report drug shortages and discontinuations. CPhA participated in the solution review with Health Canada and other stakeholders to provide input into functionality of the proposed reporting system and offering feedback to ensure that it will meet the needs of Canadian health care practitioners. Although we believe that the reporting websites (DrugShortagesCanada.ca and PenuriesDeMedicamentsCanada.ca) may require some changes to improve functionality for pharmacists, we hope that the new regulations will help coordinate information sharing to identify mitigation strategies, enhance collaboration to help pharmacists identify available products prior to a shortage, allow for better drug supply management planning and provide data to better identify and understand the root issues of drug shortages in Canada. We will continue to engage with Health Canada and other stakeholders on this critical issue.

FRAMEWORK FOR ETHICAL COLLABORATION

The Canadian Consensus Framework for Ethical Collaboration is a set of ethical standards developed

to guide collaboration among patients, health care professionals and the pharmaceutical industry and to ensure that these relationships are based on ethical and responsible decisions. Designed to provide guidance on activities like clinical trials, continuing health education, conferences, accountability and funding, the Framework has been endorsed by CPhA, the Best Medicines Coalition, Health Charities Coalition of Canada, the Canadian Medical Association, the Canadian Nurses Association and Innovative Medicines Canada.

CANADIAN DRUGS AND SUBSTANCES STRATEGY & BILL C-37

In October CPhA Chair Alistair Bursey appeared before the Standing Committee on Health and called on the government to limit production of illicit opioids, including restrictions on the importation of pill presses. The recommendation was adopted by the Standing Committee on Health in its final report. On December 12 the federal government announced the Canadian Drugs and Substances Strategy and introduced Bill C-37, supporting legislation designed to enable both health and law enforcement officials to reduce harm associated with drug and substance abuse in Canada. CPhA is pleased that its recommendation to prohibit the unregistered importation of pill presses is reflected in this new law.

We will achieve our mission and vision by:

**SUPPORTING PHARMACISTS IN
PROVIDING MEDICATION MANAGEMENT,
HEALTH PROMOTION AND DISEASE
PREVENTION SERVICES**

21,098

continuing education credits
granted by CPhA to pharmacists
in 2016

1008

pharmacists participated in
the ADAPT program since
2010

700

delegates attended the Canadian
Pharmacists Conference 2016

Supporting Canadian pharmacists

To offer expanded services to their patients, pharmacists need to be knowledgeable and confident with the skills required to offer those services. Through our accredited CE programs and conferences, CPhA granted 21,098 CEUs to pharmacists in 2016.

CONTINUING PROFESSIONAL DEVELOPMENT PROGRAMS

CPhA continued to focus its online accredited CPD programs on developing medication management skills for the delivery of pharmacy services and advanced scope activities with our ADAPT, QUIT, CANRISK, Medication Assessment & Management and Lab Tests programs. In 2016 CPhA officially sunset the ADAPT program, bringing the final total of ADAPT participants over the program's six-year run to over 1000 pharmacists. We refreshed and rebranded our former Medication Review Services program to Medication Assessment & Management to better reflect the full spectrum of skills and processes it covered. We also successfully launched a new online program in partnership with Ontario Pharmacists Association on Assessing and Prescribing for Minor Ailments. This 35.25 CEU program is based on CPhA's evidence-based therapeutic content from RxTx and covers all minor ailments across Canada for which pharmacists are authorized to prescribe medications.

CPD WORKING GROUP

The CPD Working Group met several times throughout 2016. Activities included a review of

the environmental scan, program inventory and gap analysis regarding pharmacy CE programs; prioritization of immediate CE/CPD gaps; and identification of areas of potential collaboration.

The CPD Working Group is made up of members of CPhA's Organizational Members.

PRACTICE TOOLS AND PATIENT RESOURCES: VIDEOS

CPhA enhanced its multimedia capabilities in 2016 and created a wide range of marketing and informational videos to give pharmacists additional resources to help educate their patients.

Pharmacists Get It was produced by the University of Waterloo School of Pharmacy, the Ontario Pharmacist Research Collaboration (OPEN) and CPhA to highlight the many reasons it is important to get the flu shot every year.



How to administer naloxone injection was created as part of National Addictions Awareness Week (Nov. 13-19) and CPhA's ongoing efforts to support pharmacists in the important role they play in addiction management. The short video

was produced in partnership with the University of Waterloo School of Pharmacy and is intended to be shared with patients as an informative tool alongside counselling and education programs about preventing overdose deaths.



4 ways pharmacists can help fight antimicrobial resistance was created for Antibiotic Awareness Week (Nov. 12-20) to highlight the opportunities community pharmacists have to engage in antimicrobial stewardship activities through education, health promotion and prevention, appropriate prescribing and working closely with prescribers.



PHARMACY PRACTICE INNOVATION WEBINAR SERIES

CPhA expanded its roster of knowledge translation events for professional development with the delivery of several interactive webinars. CPhA Organizational Members were active collaborators and co-hosts of many of these sessions, and CPhA webinars and archives are now an exclusive member benefit.

Webinars offered in 2016 included:

- Travel Medicine: A Pharmacist's Opportunity for Expanded Scope* (BCPhA)
- Our New Neighbours: Communicating to Ensure Optimal Pharmaceutical Care* (PAS)
- Building a Business: Pharmacy Extra Services* (Pharmacists Manitoba)
- Les outils d'évaluation de la douleur: ajuster la thérapie médicamenteuse aux besoins du patient (AQPP)
- Schedule II Naloxone for Opioid Overdose: What Pharmacists Need to Know (BCPhA)
- Schedule II Naloxone for Opioid Overdose: Virtual Q&A
- Health Promotion: Using the Concepts of Insulin and Glucagon to Let Food Be Our Medicine* (RxA)
- How Students Add Value to Your Pharmacy Practice: Findings from the Canadian Experiential Education (CanExEd) Project (AFPC)
- Myths and Facts Around Reproductive Health: What Pharmacists Need to Know

**sponsored by Pfizer*

CANADIAN PHARMACISTS CONFERENCE 2016: THE FUTURE IS HERE

CPhA and the Alberta Pharmacists' Association (RxA) hosted the Canadian Pharmacists Conference 2016 in Calgary from June 24-27, bringing together over 700 pharmacy professionals from across Canada. Following The Great Debate, the conference officially got underway with a welcome from CPhA and RxA and an exciting keynote address from Canadian astronaut Chris Hadfield.

The conference featured a full program of over 50 learning sessions exploring a range of key pharmacy practice and policy issues, a well-attended tradeshow and a range of social events to showcase the sights and sounds of Calgary. Pharmacy leaders from across Canada examined critical topics facing our health

care system, such as opioid addiction, immunization and mental health care, as well as hot-button policy issues like assisted dying and medical marijuana. The conference wrapped up with an inspiring address from closing speaker Michele Romanow from CBC's Dragon's Den.

The Canadian Pharmacists Conference is the largest annual showcase of pharmacy practice research in Canada. The 2016 conference featured 53 abstracts (33 posters and 20 oral presentations). For the first time ever, all the research posters were in a digital e-poster format, allowing for more interactive delivery and publication of posters on our e-poster site, and delegates used new badge scanning technology to keep track of their CEU credits earned for reviewing the e-posters. CPhA also introduced live streaming at this year's conference, including accredited sessions that offered CEUs to online participants.



We will achieve our mission and vision by:

**BEING THE TRUSTED SOURCE OF
EDUCATION, INFORMATION, TOOLS
AND RESOURCES TO SUPPORT SAFE
AND EFFECTIVE MEDICATION USE AND
OPTIMAL DRUG THERAPY OUTCOMES**

RxTx 

Launched the RxTx Integration
Solution

17,500

Distributed each issue of the
Canadian Pharmacists Journal to
17,500 pharmacists across Canada

CTMA 

Redesigned CTMA to reflect expanded
scope of practice

Supporting therapeutic decision making

We are constantly updating and improving our products to ensure pharmacists and other health care providers have point-of-care access to the answers they need to make the best decisions for and with their patients.

RxTx INTEGRATION WITH CLINICAL MANAGEMENT SYSTEMS

Launched in early 2017, development for CPhA's RxTx Integration Solution took place throughout 2016. The integration solution allows clinicians to access important Canadian drug and evidence-based disease information without leaving their electronic charting systems, saving time and enhancing the quality of care for patients. The solution is expected to reduce the potential volume of calls between

doctors and pharmacists, help reduce medication errors and improve patient outcomes. CPhA is currently working with EMR and pharmacy system providers to implement the solution across Canada.

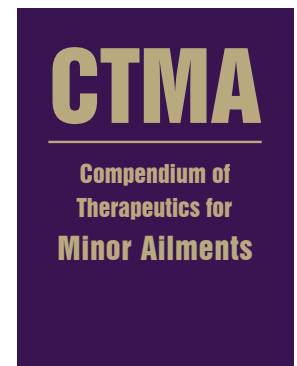
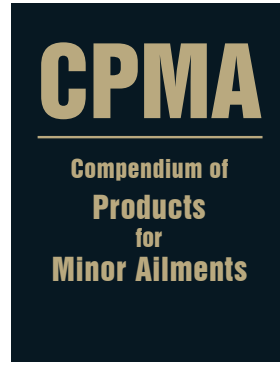
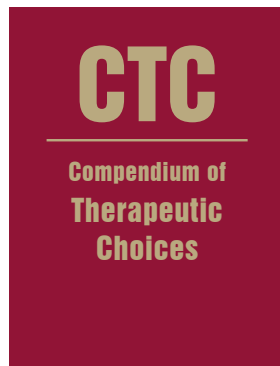
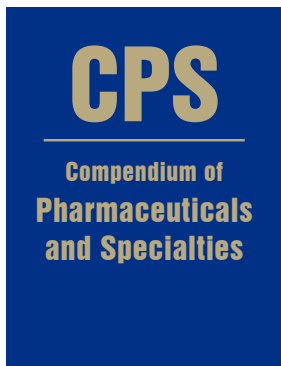
TRUSTED LIBRARY OF DRUG AND THERAPEUTIC INFORMATION

Print editions of CPS 2016 were available in English at the end of January and in French at the end of February. This year's editions were printed on thinner, high quality paper, resulting in a 30% increase in content and a 13% reduction in size and weight. The two-volume sets contain more than 2000 product monographs for drugs, vaccines and natural health products, including 208 new monographs and 164 CPhA monographs written by CPhA editorial staff.

In August CPhA released two new resources to help pharmacists assess, treat and manage their patients' minor ailments. Completely redesigned and updated to reflect the evolving scope of practice, the *Compendium of Therapeutics for Minor Ailments* (CTMA 2) takes a fresh approach to the management and triage of minor ailments. Both CTMA 2 and its companion, the *Compendium of Products for Minor Ailments* (CPMA 2), provide essential, evidence-based therapy options and product information to help pharmacists select appropriate, safe and effective therapy treatments for their patients' specific needs.

RxTx INTEGRATION SOLUTION





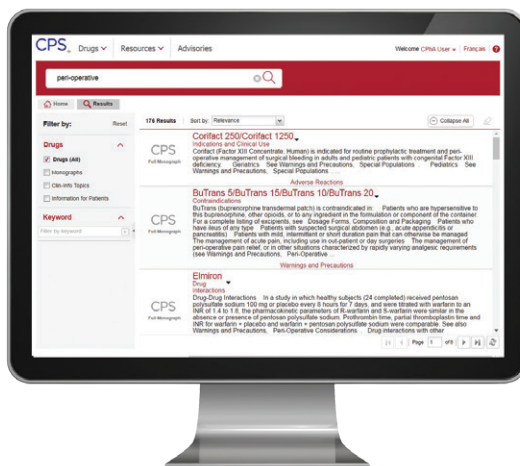
NEW RXTx FEATURES AND ENHANCEMENTS

Based on user feedback and our commitment to continuous improvement, CPhA released a new version of RxTx in mid-September. Enhancements included:

- The ability to filter search results by drugs or conditions directly from the main search bar
- New access to manufacturer contact information directly from the product monograph
- Advanced Search spell check now provides suggested terms for misspelled words
- Minor Ailments content now includes Information for the Patient sections with “What you need to know” printable patient handouts that open in a new window
- The Tool Tips default setting has been set to off but can easily be re-activated by users

HEALTH CARE ASSOCIATION PARTNERSHIPS

CPhA continued to work with other health care associations in 2016 to put CPhA's drug and therapeutic content in the hands of thousands of practitioners across Canada. The Canadian Medical Association continued to offer CPS online & mobile to their physician members as an exclusive membership benefit. Members of the Canadian Dental Hygienists Association also have access to CPS online and mobile through their association. These ongoing partnerships mean that even more Canadian health care professionals are using our evidence-based resources to provide high quality health care for Canadians.





PHARMACY PRACTICE RESEARCH

Canadian Pharmacists Journal

The *Canadian Pharmacists Journal (CPJ)* supports pharmacists in optimizing patient care by linking knowledge to practice. Published six times per year, *CPJ* continued to be offered as a member benefit to 17,500 pharmacists across Canada in 2016. This year, using video, social media, news releases and supplementary materials, CPhA promoted one featured article per issue to further demonstrate the role of pharmacists in improving the health of Canadians:

- Community pharmacist targeted screening for chronic kidney disease
- How pharmacists can help their dementia patients
- A literature review of the impact of pharmacy students in immunization initiatives
- Pharmacists' responses to natural disasters
- A community-based approach to dyslipidemia management
- Fitting naloxone into community pharmacy practice

CPJ exhibited at the Canadian Pharmacists Conference with editor-in-chief Dr. Ross Tsuyuki and representatives from SAGE Publications. Chowdhury Farhana Faruquee and Dr. Lisa M. Guirguis won the *CPJ* Best Paper Award for their 2015 article, "A scoping review of research on the prescribing practice of Canadian pharmacists." Dr. Carlo Marra of Memorial University of Newfoundland was the featured *CPJ* speaker at the conference and presented at a well-attended session about pharmacists' working conditions in Canada.

Canadian Pharmacy Practice Research Group Executive Committee & Research Webinars

CPhA continues to advance pharmacy practice research using the Canadian Pharmacy Practice Research Group (CPPRG) Executive Committee as its conduit. This group has played an integral role in ensuring a robust and respected research presence at the Canadian Pharmacists Conference and also provides leadership in guiding a national strategy for pharmacy practice research. The CPPRG is composed of respected researchers from all parts of Canada, whose work also includes concept development for the Research Webinars held in 2016:

- Change starts with YOU! Embracing opportunities in an evolving practice environment
- Community Pharmacy-Based A1c Screening - A Canadian Model for Diabetes Care
- The Effect of a Care Transition Process to Intervention Pharmacies Versus Usual Care on Optimal Medication Management
- The UBC Pharmacists Clinic — A Catalyst for Pharmacists Practice Change

The Translator

The Translator supports the knowledge translation between pharmacy practice research and health policy. Each issue summarizes a number of research articles and discusses the health policy implications. CPhA published two issues of *The Translator* in 2016:

- Pharmacists and Point of Care Testing
- Pharmacists and Travel Medicine

The bottom line

CPhA continued to add to its reserves by generating a surplus of \$307,000 in 2016. This is just over \$700,000 less than the surplus achieved in 2015. The driving factor in the decreased surplus was an increase in spending and support directed towards our strategic priorities. To help achieve these priorities, CPhA increased expenses by \$356,000 in 2016 vs. 2015. Some of these increased expenses included:

- Government relations and liaison activities increased by just under \$371,000. Much of this increase was related to the priority advocacy issue of the role of pharmacists in the distribution of medical marijuana. This was fully funded and is the main reason for the increase in the sponsorship grants revenue.
- Salaries, benefits and professional development expenses increased approximately \$356,000 due mainly to additions to address skill gaps in our digital and technology departments in order to identify and capitalize on future revenue growth opportunities. The increase was partially offset by lower restructuring related costs in 2016.

The above amounts were offset somewhat by the following expenses which were lower than 2015:

- Membership Services and Conference expenses decreased by just over \$161,000 due mainly to expenses for our 2016 conference being lower than for the larger event held jointly with OPA in 2015. This lower amount was slightly offset by higher membership support and, in particular, a full year of costs in providing *CPJ* as a member benefit.
- Printing and Distribution costs decreased by just over \$136,000 due mainly to lower printing and

distribution costs for CPS slightly offset by higher royalties on our e-sales.

- Marketing and business development expenses decreased by just under \$103,000 due mainly to utilizing internal resources versus external suppliers and tools.

Total revenue for 2016 decreased from 2015 by just over \$344,000 as a result of:

- Overall lower sales for two of our core product offerings of print and participation offset somewhat by higher e-sales.
- Lower investment income.
- Lower conference and CPD revenue as registrations were lower for both.

The above amounts were offset somewhat by sponsorship grants for specific advocacy programs increasing by just under \$259,000, slightly offset by lower conference sponsorship.

The addition of over \$307,000 to our reserves will help mitigate future pressures on our current revenue streams as we continue to focus on developing new revenue generating opportunities, which will allow us to continue to invest in stronger advocacy for the profession and new products and programs to benefit our Organizational Members, the individual pharmacists who belong to them and our Organizational Affiliates.

Overall, at the end of 2016, CPhA remains in a solid financial position with net assets over \$12,264,000.

Summary Financial Statements

Year ended December 31, 2016

To the Members of the Canadian Pharmacists Association

The accompanying summary financial statements of the Canadian Pharmacists Association, which comprise the summary statement of financial position as at December 31, 2016, the summary statement of operations and changes in net assets for the year then ended, and related notes, are derived from the audited financial statements prepared in accordance with Canadian accounting standards for not-for-profit organizations, of the Canadian Pharmacists Association as at and for the year ended December 31, 2016.

We expressed an unmodified audit opinion on those financial statements in our report dated April 5, 2017.

The summary financial statements do not contain all the disclosures required by the Canadian accounting standards for not-for-profit organizations applied in the preparation of the audited financial statements of the Canadian Pharmacists Association. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of the Canadian Pharmacists Association.

Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of a summary of the audited financial statements on the basis described in note 1.

Auditors' Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, "Engagements to Report on Summary Financial Statements".

Opinion

In our opinion, the summary financial statements derived from the audited financial statements of the Canadian Pharmacists Association as at and for the year ended December 31, 2016 are a fair summary of those financial statements, in accordance with the basis described in note 1.



Chartered Professional Accountants, Licensed Public Accountants
April 5, 2017
Ottawa, Canada

Summary Statement of Financial Position

December 31, 2016 with comparative information for 2015

	2016	2015
Assets		
Current assets:		
Cash and cash equivalents	\$ 9,627,221	\$ 9,263,678
Accounts receivable	574,253	780,971
Inventory	34,698	7,260
Prepaid expenses	418,910	467,986
	10,655,082	10,519,895
Investments	3,595,493	3,731,061
Tangible capital and intangible assets	5,712,743	5,599,147
	\$ 19,963,318	\$ 19,850,103
Liabilities and Net Assets		
Current liabilities:		
Accounts payable and accrued liabilities	\$ 1,375,491	\$ 1,281,646
Deferred revenue	6,324,170	6,611,649
	7,699,661	7,893,295
Net assets:		
Unrestricted	2,535,752	2,222,661
Internally restricted	4,015,162	4,135,000
Investment in tangible capital and intangible assets	5,712,743	5,599,147
	12,263,657	11,956,808
	\$ 19,963,318	\$ 19,850,103

See accompanying notes to summary financial statements.

Summary Statement of Operations and Changes in Net Assets

Year ended December 31, 2016 with comparative information for 2015

	2016	2015
Revenue:		
Sales	\$ 8,151,023	\$ 8,394,031
Participation	4,453,246	4,517,048
Membership dues and conference	1,123,719	1,212,286
Sponsorship grants and programs	928,790	670,069
Building and investment	295,563	395,111
Continuing professional development (CPD)	252,202	360,375
	15,204,543	15,548,920
Expenses:		
Salaries, benefits and professional development	7,811,603	7,455,230
Printing and distribution	1,204,547	1,340,753
Technology	1,202,335	1,262,716
Membership services and conference	1,118,018	1,279,142
Professional fees and administration	794,092	776,577
Government relations and liaison activities	782,732	411,844
Amortization of tangible capital and intangible assets	592,856	497,018
Directors, executive and committees	524,219	562,261
Marketing and business development	473,455	576,296
Research and practice innovation	217,730	173,341
Continuing professional development (CPD)	160,485	194,196
Organizational development	15,622	12,078
	14,897,694	14,541,452
Excess of revenue over expenses	306,849	1,007,468
Net assets, beginning of year	11,956,808	10,949,340
Net assets, end of year	\$ 12,263,657	\$ 11,956,808

See accompanying notes to summary financial statements.

Notes to Summary Financial Statements

Year ended December 31, 2016

The Canadian Pharmacists Association (the “Association”) was incorporated under the Canada Corporations Act on September 16, 1924. Effective July 1, 2014, the Association continued their articles of incorporation from the *Canada Corporations Act* to the *Canada Not-for-Profit Act*.

The Association serves its members by establishing the pharmacist as the health professional whose practice, based on unique knowledge and skills, ensures optimal drug use to improve patient outcome through pharmaceutical care. The Association is a non-profit organization, under subsection 149(1)(l) of the *Income Tax Act (Canada)* and, as such, is not subject to income taxes.

1. Summary financial statements:

The summary financial statements are derived from the complete audited financial statements, prepared in accordance with Canadian accounting standards for not-for-profit organizations, as at and for the year ended December 31, 2016.

The preparation of these summary financial statements requires management to determine the information that needs to be reflected in the summary financial statements so that they are consistent, in all material respects, with or represent a fair summary of the audited financial statements.

These summary financial statements have been prepared by management using the following criteria:

- (a) whether information in the summary financial statements is in agreement with the related information in the complete audited financial statements; and
- (b) whether, in all material respects, the summary financial statements contain the information necessary to avoid distorting or obscuring matters disclosed in the related complete audited financial statements, including the notes thereto.

Management determined that the statement of changes in net assets and the statement of cash flows do not provide additional useful information and as such has not included them as part of the summary financial statements.

The complete audited financial statements of the Canadian Pharmacists Association are available upon request by contacting the Association.

CPhA Awards

Congratulations to our inspiring 2016 CPhA Award winners.



NESÉ YUKSEL

Canadian Pharmacist of the Year



CPhA CENTENNIAL LEADERSHIP AWARD

(sponsored by Scotiabank)

(Top Row Standing, L-R)

- Laurence Guay, Laval University
- Amy Wang, University of Manitoba
- Luc Charlebois, University of Waterloo
- Joyce Yuan-Chia Chang, University of British Columbia
- Helen Marin, University of Alberta

(Front Row Seated, L-R)

- Alain Vallee, Dalhousie University
- Tiana Tilli, University of Toronto
- Kelsey Joorisity, University of Saskatchewan
- Sydney Saunders, Memorial University of Newfoundland
- Michaël Cardinal, University of Montreal



DAYLE ACORN
CPhA Honorary Life Award



JEAN-FRANÇOIS BUSSI RES
CPhA International Leadership Award
(sponsored by GenMed, a division of
Pfizer Canada)



TEJAL PATEL
CPhA Patient Care Achievement
Award for Specialty Practice



SUZANNE SINGH
CPhA Patient Care Achievement
Award for Innovation
(sponsored by Green Shield Canada
Foundation in honour of Vernon
Chiles)



SUSAN BERESFORD
CPhA Patient Care Achievement
Award for Health Promotion
(sponsored by Teva Canada Ltd.)



GINA GIURGUIS
CPhA New Practitioner Award



**CHOWDHURY
FARHANA
FARUQUEE
&
LISA M.
GUIRGUIS**
CPJ Best Paper of
the Year Award



**MATTHEW DANIEL NG
CHOW**
Dean George A. Burbidge
Award

CPhA Board of Directors as of December 31, 2016



ALISTAIR BURSEY
Chair & New Brunswick
Pharmacists' Association



CHRISTINE HRUDKA
Vice Chair & Pharmacy Association
of Saskatchewan



CARLO BERARDI
Past Chair & Ontario Pharmacists
Association



JIM ARMOUR
Individual Director



BRIAN WOODS
Individual Director



BLAKE HANNA
Individual Director



MURRAY PERELMAN
Individual Director



NEIL CAMERON
Alberta Pharmacists' Association



SUSAN MANSOUR
Association of Faculties of
Pharmacy of Canada



NORMAND CADIEUX
Association québécoise des
pharmaciens propriétaires



MARK DICKSON
British Columbia Pharmacy
Association



KEITH BAILEY
Pharmacists' Association of
Newfoundland and Labrador



BARRET PROCYSHYN
Pharmacists Manitoba

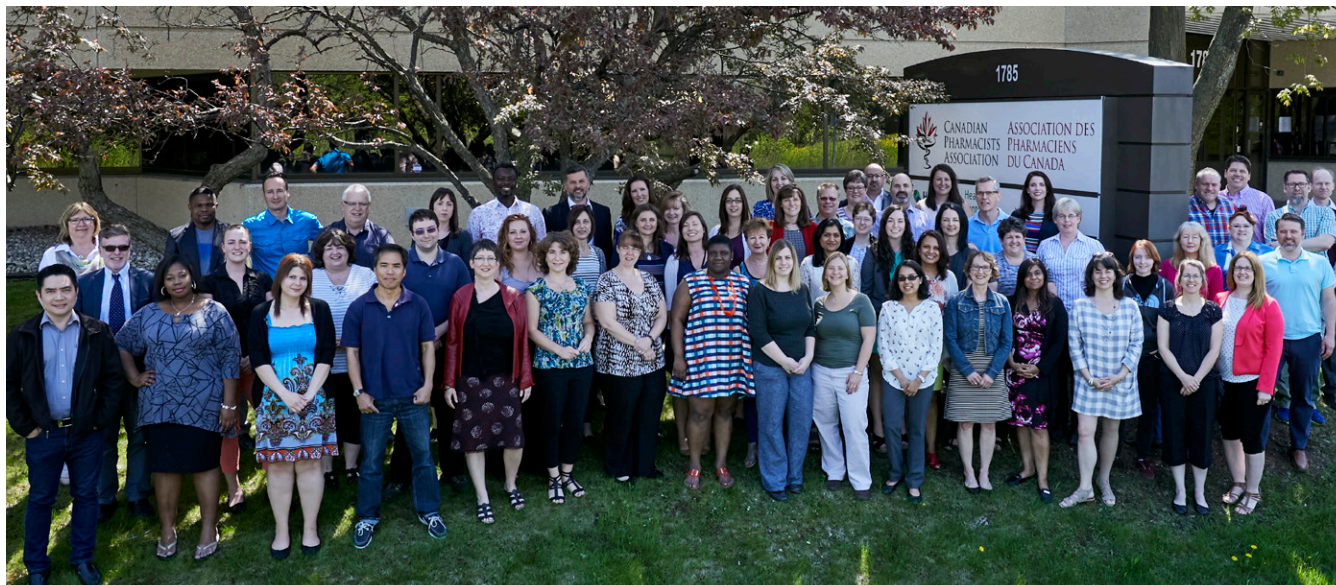


CURTIS CHAFE
Pharmacy Association of Nova
Scotia



SHAWN CALLAGHAN
Prince Edward Island Pharmacists
Association

CPhA Staff as of December 31, 2016



Andrea O'Reilly
Andrea Winter
Andrene President
Angela Barrett
Angela Ross
Anjana Raghuveer
Ashley Holmes
Barb Jovaisas
Barry Power
Boguslav Pluskota
Brigitte Coderre
Camille Bordeleau-Clement
Chantal Landriault
Chantal Perron
Chantal Roy
Chrisann Risser
Christine Dalgleish
Christine LeBlanc
Christoph Kapp
Danielle Cousineau
Darquise Leblanc
Devyani Tupe

Diana Chaar
Eboukele Aka
Elena Goubanova
Emilie Herbert
Farah Dandachi
Gabrielle Berard
Gaetan Baillargeon
Geoff Lewis
Glen Doucet
Gustavo Paguaga
Heather Mohr
Helen Loverdos
Janet Maslin
Jay Peak
Jo-Anne Hutsul
Joelle Walker
John Hartleib
Jose Barrameda
Julian Solano
Julie Levesque
Justin Scanlon
Karilee Weber

Karine McKnight
Kathleen Regimbald
Kathryn Wood
Kelsey Skromeda
Kristina Belyea
Lamya Arman
Laura Léger
Lindsay Radford
Louise Welbanks
Lyndon McPhail
Lynn Robertson
Malcolm Nlep
Margo Campbell
Marie-Christine Baril
Marilyn Birtwistle
Marilyn Maynard
Mary Aube
Michel Gaudette
Monique Holmes
Naomi Mattli-Lewis
Paolo Pison
Patrick Tessier

Paul Esteban
Perry Eisenschmid
Phil Emberley
Rami Kahwaji
Regine Amani-Yao
Renee Dykeman
Rick Leach
Roxanne Bisson
Scott McElroy
Shelita Dattani
Sonal Acharya
Stefi Proulx
Stephanie Venneri
Steve Lugtigheid
Sylvie Scott
Tammy Quinn
Tara Mason
Tracy Hume
Tyler Gogo
Wes Anderson

Canadian Pharmacists Association

1785 Alta Vista Drive, Ottawa, ON K1G 3Y6

☎ 1-800-917-9489 📠 613-523-0445 ✉ service@pharmacists.ca



CANADIAN
PHARMACISTS
ASSOCIATION

ASSOCIATION DES
PHARMACIENS
DU CANADA